**A close-up of a logo

Description automatically generated23 Example Phrases to Deal With a Know-it-All Customer**

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| # | Example Phrases to Deal with a Know-it-All Customer |
| 1 | “Thanks for spotting that detail - it’s helpful.” |
| 2 | “I appreciate how closely you’re looking at this. It really helps.” |
| 3 | “Good catch! I hadn’t looked at it from that angle.” |
| 4 | “That’s a good point, but I’d like to clarify something that might help.” |
| 5 | “I appreciate your perspective. Just to add some context…” |
| 6 | “That’s an interesting thought. Here’s some information that might provide a clearer picture.” |
| 7 | “You’re right; I made a mistake there, and I appreciate you pointing it out.” |
| 8 | “Well spotted. Thanks for pointing that out.” |
| 9 | “I see how that might’ve been confusing. Let me clear that up.” |
| 10 | “Let’s go over this together to make sure everything’s clear.” |
| 11 | “Here’s how I’m seeing it – does that match up with your understanding?” |
| 12 | “Based on our policies, here’s what we can do” |
| 13 | “If you’d like, I can bring in a supervisor to make sure we cover everything.” |
| 14 | "We have someone who specializes in this area. I’d be happy to connect you.” |
| 15 | “For cases like this, we sometimes bring in extra support. Let me arrange that." |
| 16 | ““Looks like you’ve done your homework - thanks for sharing that." |
| 17 | “I can tell you’ve put a lot of thought into this. That’s great!” |
| 18 | "Most people in this situation choose this option because it works well.” |
| 19 | “I helped someone in a similar spot recently, and here’s what we did…” |
| 20 | “In my experience, this option tends to work best." |
| 21 | “I’m here to help, and I’m sure we can figure this out.” |
| 22 | “Thanks for your patience while we work through this.” |
| 23 | “I want to make sure we get this right for you.” |