**A close-up of a logo

Description automatically generated10 Ways to Start a Conversation with Client on a Call**

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| # | Ways to Start a Conversation Examples |
| 1 | “Good morning! This is [Your Name] from [Company Name]. How are you today?” |
| 2 | “Hi [Customer’s Name], thank you for calling [Company Name]. How can I assist you today?” |
| 3 | “Hello [Customer’s Name], it’s great to speak with you again. How have you been?” |
| 4 | “Good afternoon, [Customer’s Name]. This is [Your Name], your account manager at [Company Name]. How can I help you today?” |
| 5 | “Hi [Customer’s Name], I understand you’re having an issue with [specific product/service]. I’m here to help resolve that for you.” |
| 6 | “Hello [Customer’s Name], this is [Your Name] from [Company Name]. We have an appointment scheduled for today. Are you ready to get started?” |
| 7 | “Hi [Customer’s Name], this is [Your Name] from [Company Name]. I’m calling to follow up on our last conversation. How can I assist you further today?” |
| 8 | “Good evening, [Customer’s Name]. This is [Your Name] from [Company Name]. I wanted to let you know about an exciting promotion we’re offering. Do you have a moment to discuss?” |
| 9 | “Hello [Customer’s Name], this is [Your Name] from [Company Name]. I see you’ve encountered an issue with [specific product/service]. Let’s work together to fix that.” |
| 10 | “Hi [Customer’s Name], this is [Your Name] from [Company Name]. We value your feedback. Do you have a few minutes to share your recent experience with us?” |